UNITED ARAB EMIRATES MINISTRY OF ENERGY & INFRASTRUCTURE



User Manual

Reconsideration For Housing Assistance Decision Request

3.2 V 2025

- 1. Open MOEI website: <u>https://www.moei.gov.ae</u>
- 2. Click on "LOGIN" on the header

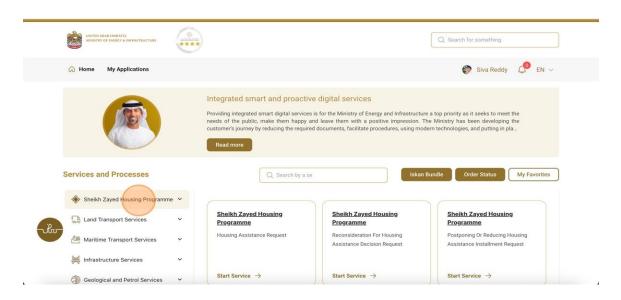
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Ô	About Ministry	Services	Knowledge Center	Media Center	Open Data	Digital Participation	Contact Us				
	Notice										
	Show More 🗲										

3. Then it will redirect you to the Login page, you can login using UAE PASS.

	ign in with UAE PASS
	OR
	Don't have an account?
	🔞 Sign up with UAE PASS
\ single	trusted digital identity for all citizens, residents and visitors.
Form	nore information please check the user manual from Here

4. After Successful login, Beneficiary will be navigated to the page where they can view all the

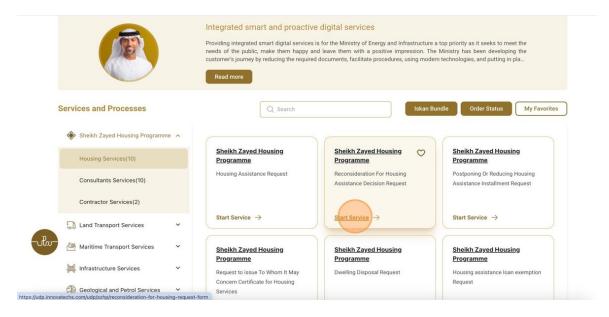
Services



5. Click here to open the Housing services

UNITED ARAB EMIRATES MINISTRY OF EMIRGY & INFRASTRUCTURE			Q Search for something
Home My Applications			🌍 Siva Reddy 🧔 EN 🗸
	needs of the public, make them happy	ve digital services s is for the Ministry of Energy and Infrastructur and leave them with a positive impression. T ed documents, facilitate procedures, using mor	he Ministry has been developing the
Services and Processes	Q Search by a s	ervice ke	Bundle Order Status My Favorites
Sheikh Zayed Housing Programme			
 Sheikh Zayed Housing Programme Housing Services(10) Consultants Services(10) 	Sheikh Zayed Housing Programme Housing Assistance Request	Sheikh Zayed Housing Programme Reconsideration For Housing Assistance Decision Request	Sheikh Zayed Housing Programme Postponing Or Reducing Housing Assistance Installment Request
Housing Services(10)	Sheikh Zayed Housing Programme	Programme Reconsideration For Housing	Programme Postponing Or Reducing Housing

6. Click here to Start Reconsideration For Housing Assistance Decision Request Service



7. Click here to Select the Cause For Appeal from the Dropdown

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Request to reconsider	decision	Back Subr		
Request to reconsider decision Hous	ing Assistance Details			
1 Request Form	Request Form	×		
Supporting Documents	Fill the Request Form			
	Cause For Appeal *			
	✓ Select an option			
	Change Aid Type	¥		
	Change Aid Amount Change Purpose of Assistance			
	Enter appeal details			
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8. Click here to enter the Appeal Details

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Home / Request to reconsider decision		Back Submit
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9. Click here to go to Next Step

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10. Click here to upload the file

Request Form	Request Form	+
Supporting Documents	Supporting Documents	×
	Other Documents	
	< Previous Step	

-ihr-	The Ministry About the ministry	Using the website	Information and support Services catalogue	References Regulations		
	About the minister	Disclaimer	-	Media kit		
	The UAE charter for Future	Privacy policy	Media centre	Abbreviations and glossary	171 Ø 04-7771777	

11. Click here to Submit the Application

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Home / Request to reconsider decis		Back
Request to reconsider decision Hour	Request Form	+
Supporting Documents	Supporting Documents Other Documents	×
ik	ئ Upload File © Draft-Certificate (3).Edf بن < Previous Step	Next Step >

12. Click here on the My Applications to view the Status of the Applications

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Image: Constraint of the state of the st	SUBMITTED
Housing Assistance Details	
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Supporting Documents Draft-Certificate (3).Pdf 스	×
	er decision

13. Fill the satisfaction survey about the eService, when the following pop-up shows up:

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	Custon	ner Pu	lse Sur	vey –			
Based on your exper	ience in 'ee on th	-				at ext	tent do
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imart Application efficiency no delays or errors in app)	☆	☆	☆	☆	$\widehat{\mathbf{x}}$	\overleftrightarrow	\overleftrightarrow
vailability of Online Support	☆	\overleftrightarrow	\overleftrightarrow	$\stackrel{\frown}{\simeq}$	\overleftrightarrow	$\hat{\boldsymbol{\Sigma}}$	\overleftrightarrow

